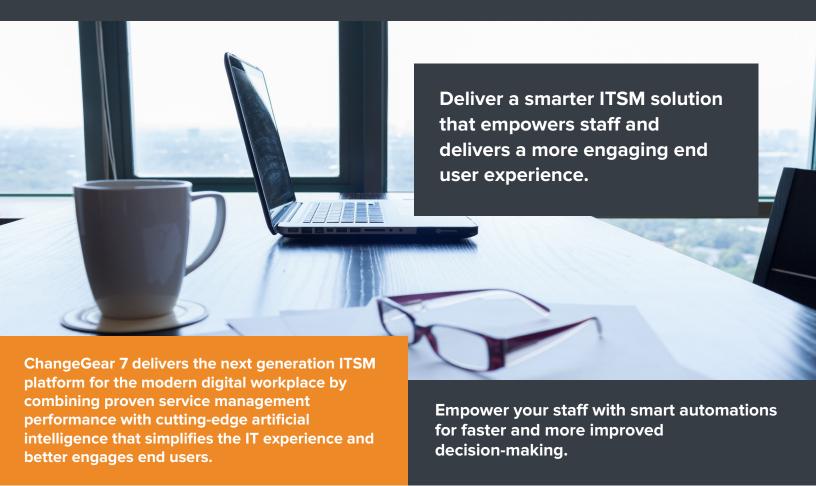


# Intelligent IT Service Management for the Modern Digital Workplace

A Complete ITSM Software Solution



# A single platform solution for all of your ITSM needs.

Flexible licensing & delivery options available for cloud and on-premises.

Change Gear®

ChangeGear®

ChangeGear®

## **Contact Us for a Demo**



sales@sunviewsoftware.com







#### ChangeGear 7 delivers solutions for all of your ITSM needs.



#### **Modern User Experience**

Quickly navigate and access the information you need to be more productive, thanks to an ultra-responsive UI designed for maximum efficiency.



#### **Advanced Workflow Automation**

Work more efficiently with ChangeGear's fully configurable workflow automations for ticket routing, SLAs, business processes, notifications and more!



#### **Easy Integrations**

Quickly share data, collaborate and create automations with 3rd-party applications from companies like Salesforce and Microsoft with ChangeGear's RESTful API.



#### **Codeless Configurations**

Easily modify, customize, or create entire new forms, workflows or processes equipped with advanced automations, all without coding.



#### **Better For End Users**

Achieve more end user engagement by delivering support services that are easily accessible via chat, phone, web, mobile, Al-assisted Chatbot, and beyond.



#### **Cloud or On-Premises**

Provide an integrated, single-platform solution with flexible delivery options for both cloud and on-premises to meet the needs of your business.



#### **Smart Features**

Power real-time intelligent features to assist IT staff and end users to drive faster resolutions and better customer satisfaction.



#### **Dynamic Mobile Experience**

Get quick access to all of ChangeGear's critical processes and services from any device and from any location.



#### **Smart Support Innovations**

Leverage smart features to improve support services and increase customer satisfaction, such as a modern mobile experience and Chatbot Al functionality.

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