



SPANNING BACKUP FOR G SUITE

THE INDUSTRY'S MOST TRUSTED BACKUP AND RECOVERY FOR GMAIL, DRIVE (INCLUDING TEAM DRIVES), CALENDARS, CONTACTS & SITES

BENEFITS

Spanning Backup for G Suite

- Minimizes risk of data loss in the cloud
- Assures data availability
- Meets audit requirements for backup and recovery
- Reduces employee downtime by empowering users to easily restore lost data

KEY CAPABILITIES

Enterprise-grade automatic, backup and recovery for Gmail, Drive (including Team Drives), Calendars, Contacts, and Sites including:

- Automated and on-demand backup
- Easy-to-use search and granular recovery, including cross-user
- Advanced administration tools
- Complete status monitoring
- Industry-leading security

Balancing Collaboration and Control

You've made the move to G Suite in pursuit of greater collaboration capabilities, improved productivity, and reduced IT maintenance. To ensure availability, performance, and meet compliance requirements you need to protect your G Suite data from loss due to ransomware, malware, user mistakes, malicious behavior, and sync or configuration errors.

It is your responsibility to protect your organization's G Suite data. Google's data centers are designed with world-class disaster recovery capabilities to shield you from infrastructure threats such as hardware or software failure, power outages or natural disasters but they cannot protect your data from unsound user actions or external threats. When your data is deleted, it is deleted forever. Google cannot recover your lost data if the deletion happens on your end and not theirs.

Spanning Backup for G Suite is a cloud-native, purpose-built solution providing powerful capabilities to protect your organization's critical data. Spanning's unique combination of robust functionality and unparalleled ease of use enables end users as well as administrators to quickly find and restore data to its original state in just a few clicks, significantly reducing help-desk tickets and time spent on recovery issues, boosting user productivity and minimizing organizational interruption. It's fast and easy to install and requires no hardware, installed software, network bandwidth, data center space, management or maintenance and is designed for a mobile user base, enabling your people to restore data from any device. These factors combined with simple and transparent pricing results in the lowest total cost of ownership of any other backup and recovery solution in its class.

Spanning is the leader in SaaS Cloud-to-Cloud Backup, proven and trusted by more than 10,000 organizations to provide enterprise-class data protection and is the highest-rated G Suite data backup and recovery solution on the G Suite Marketplace.

Automated and On-Demand Backups

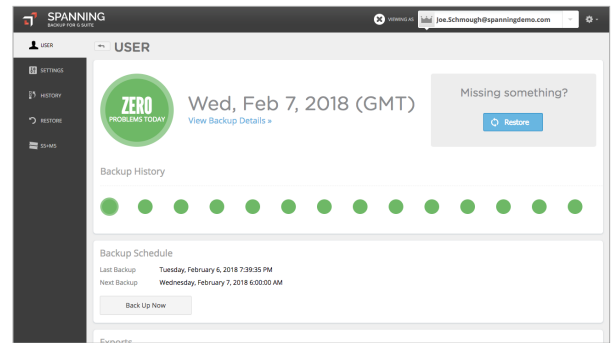
With Spanning Backup for G Suite, all of the G Suite data in your domain is automatically backed up every day in the background. And for more frequent backups, administrators or users can initiate a backup at any time.

- **Automated and on-demand backups:** Know exactly when your data is automatically backed up, and perform additional backups on-demand.
- **Application-Level Authentication:** Spanning accesses G Suite using the OAuth 2.0 protocol rather than less secure service accounts and passwords.
- **Selective backups:** Choose the specific email labels, Calendars, and Contact groups you want to include in your backup. Administrators (and optionally end users) can also select if they would like to back up shared content in Drive.
- **Metadata backup:** Back up and restore your data to its full and original state—including document directory structure, nested folders, site structure, metadata, and sharing and permissions settings and more.

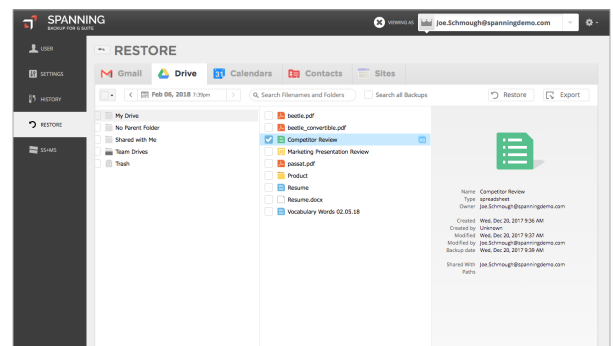
Data Search and Restore

Spanning makes it easy to find your lost data fast with advanced search capabilities. Once your lost data is found again, restore it right back into G Suite, either into the original user’s account or another user’s account. There’s also the option to export data, if you need.

- **Point-in-time restores:** Access historical snapshots or versions of all your data—documents, folders, sites, calendars, contact groups—and restore to any previous known-good state with 100% accuracy—guaranteed.
- **Email custom labels search and filter:** Make restores easy to find by keeping original labels during a restore or setting custom labels as desired; easily find and select emails to be restored.
- **Quick Drive search and navigation:** Find and restore files from any point in time in their Drive folders by using quick search to find them, or restore files with sharing settings.
- **Cross-user restore:** Make onboarding and offboarding easy—restore data from one G Suite user account into another.
- **Whole account and granular export:** Export an entire account or specific pieces of backed up data in standard file formats.



Backup options for everyone.



Find it easily. Restore it immediately.

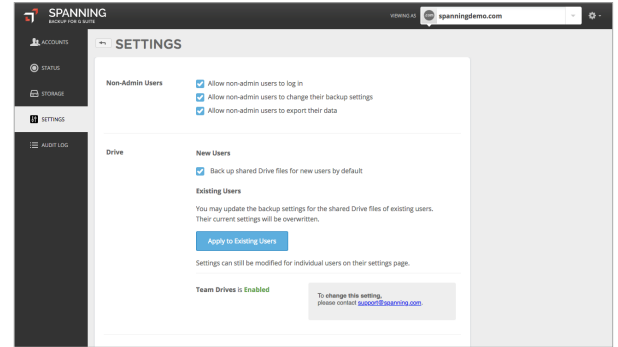


Automated, daily and on-demand backups for Gmail, Drive (including Team Drives), Calendars, Contacts and Sites.

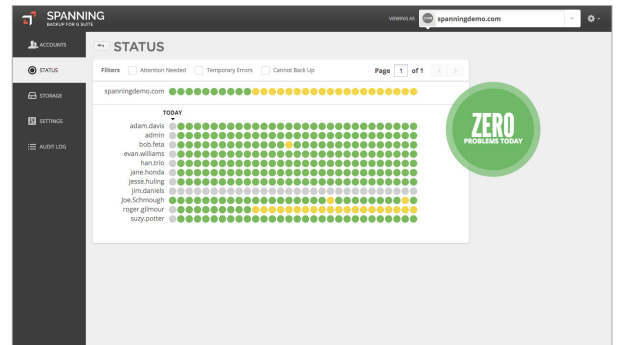
Advanced Administrator Options

Spanning Backup for G Suite allows administrators to customize backup settings and manage licenses easily, giving administrators the control they need to manage their domain.

- **Email retention:** Set the email retention policy for your whole domain.
- **User settings lock:** Prevent user modifications to backup settings.
- **ACL retention:** Retain your access control lists for all restored folders, documents, calendars, and events.
- **Organization-aware license manager:** Manage your software licenses at the organizational unit (OU) level, in addition to the individual user level.
- **Named and role-related administrators:** Assign anyone to be a backup admin, even if they're not a G Suite admin—and select whether they should be a Super Admin or Help Desk Admin.
- **Administrator API:** Integrate Spanning Backup into your automated onboarding and deprovisioning processes by leveraging user management and export APIs.



Full control over your domain's backups.



Finally—honest status updates you can trust.

Complete Status Monitoring

Spanning Backup for G Suite alerts administrators—in the app and via email—to any problems with their backups so that they can be corrected quickly. Plus, our Audit Log shows a full view of activity history so administrators can see how others have used the application across their domain.

- **Status history:** Monitor and resolve backup errors and have complete confidence in your backups with a detailed, actionable status history, complete with error correction instructions.
- **Status update emails:** Set email notification preferences—daily, weekly, monthly, never—for proactive automated backup status summaries.
- **Admin audit log:** Maintain an immutable, detailed record of all administrator and user actions and view it from your admin dashboard.

“Gmail, Drive, Sites, Calendar, Contacts—we use all of them. And for data backup and recovery in G Suite, Spanning gets the job done. Period. No one else does it better.”

— Chris Walker
GOOGLE ADMINISTRATOR FOR CLARK CONSTRUCTION

Data Protection That You Can Trust

Trust and transparency are non-negotiable with respect to cloud application backup. Because data protection is critical to your organization, it is our top priority to provide trustworthy products and services that prove their value through reliability, accuracy, and meaningful, transparent insight into your data.

Everything we do—from product design to customer support—is focused on earning customer trust and instilling confidence and peace of mind.

Your data is safe, secure and private in Spanning Backup. The app is SSAE 16 SOC 2 Type II compliant, has a 99.9% uptime SLA (service level agreement), and is the highest-rated backup and recovery solution on G Suite Marketplace.

Spanning secures your data with the following:

- **SSAE 16 Compliance:** Spanning has successfully completed the SSAE 16 SOC 2 Type II audit process, a rigorous evaluation of operational and security controls.
- **Strong Encryption:** Spanning Backup protects data in transit with 128-bit SSL and at rest with 256-bit AES encryption, one of the strongest block ciphers available.
- **Intrusion Detection:** Our systems constantly guard against intrusion with log analysis, file integrity checking, policy monitoring, rootkit detection, real-time alerting, and active response.
- **Compartmentalized Access:** Access to production servers is granted only to named Spanning employees who have specific operational requirements. Changes to the production environment access control list are tracked and auditable.
- **HIPAA and GDPR Compliant:** Spanning's service is HIPAA and GDPR compliant. To learn more, please contact us at sales@spanning.com.
- **Virtual Private Cloud:** Spanning Backup runs within a private, isolated section of the Amazon Web Services cloud where we maintain AWS resources in a secure, virtual network.
- **Third-Party Certifications and Audits:** Spanning Backup operates within the Amazon Web Services cloud, which is ISO 27001 certified, has completed multiple SAS-70 Type II audits, and publishes a SOC 2 Type II report under both the SSAE 16 and the ISAE 3402 professional standards. Spanning Backup has also earned BBB EU Privacy Shield, and is certified under the US-EU and Swiss-US Privacy Shield.



Spanning is SSAE 16 SOC 2 Type II Compliant for operational and technical controls.

LEARN MORE ABOUT SPANNING AND START A FREE TRIAL [HERE](#).

ABOUT SPANNING

Spanning Cloud Apps, a Kaseya company, is the leader in SaaS Cloud-to-Cloud Backup, proven and trusted by more than 10,000 organizations across the globe to provide enterprise-class data protection. Spanning's cloud-native, purpose-built solutions for Office 365, G Suite, and Salesforce provide easy-to-use yet powerful capabilities for end-users and administrators and meet the rigorous requirements for listing on Microsoft AppSource, Salesforce AppExchange and G Suite Marketplace.

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