

# Backup and IT Management Software Simplified

Powerful data protection, secure remote access, and streamlined IT management in a unified platform.

## Backup Features

- ▶ File and folder backup
- ▶ Image based backup for Windows
- ▶ Windows, Windows Server, Linux, and macOS support
- ▶ Microsoft 365 and G Suite backup
- ▶ Microsoft Exchange backup
- ▶ SQL Server backup
- ▶ Hybrid Backup local and cloud in a single pass
- ▶ End to end encryption
- ▶ Local backup and backup to network shares and NAS devices
- ▶ Public cloud storage support: AWS, Microsoft Azure, Wasabi, Backblaze B2, and more

## Remote Support

- ▶ Quickly and securely provide support remotely
- ▶ All communications go through the SSL encrypted connection
- ▶ Unattended access
- ▶ Text, voice chat, and file transfer

## Management platform

- ▶ Centralized management and monitoring
- ▶ Storage, billing, and capacity reporting
- ▶ Remote installation and job deployment
- ▶ MSP360™ Backup Admin app for iOS devices
- ▶ Integration with popular RMM/PSA solutions: ConnectWise Manage, Autotask, Ninja RMM
- ▶ APIs for custom integration

## RMM

- ▶ System resource monitoring
- ▶ Windows patch management
- ▶ Antivirus management
- ▶ PowerShell scripting
- ▶ Performance monitoring

## Restore Features

- ▶ Restore individual files/folders from a file, image, and virtual machine backups
- ▶ Fast file search using the integrated catalog
- ▶ Item level restore from Exchange database backup
- ▶ Item level restore from Hyper-V and VMware backup
- ▶ Restore entire systems from image backups to same or dissimilar hardware, Amazon EC2, Azure VM, VMware, Hyper-V

## Rebranding

- ▶ Customize the company name, product name, and contact details
- ▶ Rebrand the MSP360™ control panel
- ▶ Replace banners, logos, splash screen, and icons
- ▶ Use your own domain with a hosted SSL certificate for control panel access

