



MFAX - CLOUD FAX SOLUTION

SERVICE OVERVIEW

The mFax cloud fax solution is a carrier-grade offering aimed at solving reliability issues with IP-based faxing. An IT Admin's dream, we have developed an advanced cloud architecture that delivers industry leading fax success rates along with a robust set of features and built-in security measures.

Users can send and receive faxes directly from any internet connected device and ever worry about getting a busy signal or unnecessary spending on excess ink, paper, and toner.

Make the switch to mFax and save time, money, and headaches associated with traditional fax and alternative cloud fax services.

Any Questions? Reach out to us at tony.cox@documo.com or call us at (858) 252-1780

Many Ways to Fax



EMAIL GATEWAY

mFax's email gateway allows users to send and receive faxes directly from their email. All email clients are supported and inbound emails are authenticated against a user list with an SPF record check.

For additional security, TLS encryption is supported between mail servers.



WEB PORTAL

mFax offers a secure, mobile friendly, cross-browser compatible web interface to send and receive faxes. Users can send/receive faxes, access fax history, and modify account settings with ease from within our modern portal.

We also have an advanced administrative area that offers a robust feature set for account administrators that need to set or remove permissions, manage workflow, and/or provision to new users.



API

mFax has a robust RESTful API built on advanced cloud infrastructure. Developers can integrate secure, reliable faxing into virtually any application or programmatically use mFax's hosted fax solution.



FAXBRIDGE

Cut costs and consolidate faxing with mFax's ultra reliable VoIP fax adapter. The plug and play HTTPS adapters allow you to easily integrate physical fax devices with the mFax cloud fax solution.

At mFax, you're not just another account. We care about you and your business and work hard to make sure you are getting exactly what you want out of our product.

We have US-based, highly-technical support agents that are trained to handle any issue that you throw at us. If you are in a Business or Infinity Plan (or above) you will receive a dedicated account manager.

We believe in going the extra mile for our customers and building lasting relationships.

Here are just a few more reasons you should consider mFax to be your business partner:



TECHNOLOGY

We utilize a unique state-of-the-art cloud and telephony infrastructure that separates us from other hosted providers. Our years of combined industry experience along with our testing methodology, allows us to find areas to improve reliability and predictability in fax protocol.

The result? Our solution outperforms other IP-based fax solutions in several measurable benchmarks including speed of transmission, document conversion, document rendering, and overall fax success rate.



SECURITY AND COMPLIANCE

Security is the backbone of everything we do. Our solution is built as a secure method to deliver confidential and/or mission critical documents. We use military-grade encryption and operational practices to protect the confidentiality of each and every document both in transit and at rest.

To find out more about what we do to address security please visit <https://www.mfax.io/security>.



SUPPORT

What really sets us apart from the competition is how we treat our customers. We know there's nothing worse than having an important question or issue come up just to have your support needs routed to a foreign call center.

All of our support team are based in the United States and we strive to provide you with a truly amazing user experience both with our product and when dealing with our support team.

We built mFax with Enterprise scale deployments in mind, yet priced our plans so companies of all sizes can have access to a reliable VoIP fax solution. 10 pages or a million. 1 user or 10,000. We've got you covered. mFax is the online fax service you've been looking for.

Need an annual or customized plan? We can help build a plan that works for you. Simply reach out to us at sales@documo.com or call us at (858) 299-5295

SOLO \$9 per month	• 250 Pages • 1 User • 1 Toll-Free Fax Number • \$5 / Additional Number • \$0.10 / Additional Page
TEAM \$25 per month	• 500 Pages • 5 Users • 1 Toll-Free Fax Number • \$4 / Additional Number • \$0.08 / Additional Page
BUSINESS \$50 per month	• 1000 Pages • 15 Users • 1 Toll-Free Fax Number • \$3 / Additional Number • \$0.06 / Additional Page • PLUS - API Access and Admin Interface
INFINITY \$95 per month	• 50 Users • 1 Toll-Free Fax Number • \$2 / Additional Number • \$2 / Additional User • \$0.04 / Additional Page • PLUS - API Access and Admin Interface

Ready to Get Started?

Sign up for a demo with us today.



Contact us at tony.cox@documo.com
or call us at (858) 252-1780