

Troubleshooting Use Case for Information Technology

SUMMARY

This user delivers a modern network operating system and needed a centralized logging solution to help monitor logs from dispersed devices. LogDNA allows them to aggregate all of their logs into an intuitive UI, and view and search them in real time. Benefits since adopting LogDNA include:

- + Enhanced diagnostics
- + Faster time to resolution
- + Ability to control the amount of data that they store

CHALLENGES

The company needed a logging solution that would allow them to identify errors quickly and reduce downtime from outages. They have logs coming from multiple sources and required a centralized log management platform to aggregate and search their logs in real time, but wanted the ability to only store the ones that were important to them.

SOLUTIONS

LogDNA allows this user to centralize their logs from multiple sources into a single intuitive UI and receive real-time error Alerts in Slack. Natural-language Search allows anyone on their team to easily search their logs and pinpoint production issues. This company is ingesting 160 gigabytes of logs per month and uses LogDNA Exclusion Rules to only retain the ones that they need to.



Industry

IT



Challenges

- Logs coming from multiple dispersed devices
- Lack of visibility into environments
- Slow troubleshooting



Business Impact

- Centralized log management
- Increased visibility into all environments
- Fast search and granular alerts



LogDNA Products

- Alerts
- Search
- Exclusion rules



LogDNA is a centralized log management solution that empowers DevOps teams with the tools that they need to develop and debug their applications with ease. LogDNA's innovative features put users in control of their data, allowing them to gain valuable insights from their logs. To learn more, visit logdna.com or [click here](#) for other inquiries.