Financial Services Use Case for Security and Compliance

SUMMARY

This user is a modern financial services provider that helps banks streamline their workflows. As a company built on trust and stability, they needed a logging solution that could help them stay compliant as they scale. They moved to LogDNA from Papertrail and saw many benefits, including:

+ Faster deployment and onboarding with the LogDNA agent for Kubernetes
+ Enhanced security and compliance
+ Real-time Alerts where they need them

CHALLENGES

As a financial services company, they needed to maintain SOC 2 compliance and use their logs to identify unusual access patterns and behaviors for security purposes. In addition, they needed the ability to see logs from an API gateway and monitor mission-critical errors.

SOLUTIONS

LogDNA is compliant with SOC 2 Type 2, PCI-DSS Level 1, HIPAA, GDPR, Privacy Shield, and CCPA. This user was able to maintain security requirements by creating custom Alerts to identify unusual patterns and fatal errors in their production environment. They sent real-time notifications to Slack to see errors as they happened and monitor logs from their API gateway, reducing time to detection.

Industry

Financial Services

Challenges

- Needed to see logs from API gateway
- Needed to identify unusual access patterns and behaviors
- Needed ability to monitor mission-critical errors
- Needed to be SOC 2 Compliant

Business Impact

- Reduced time to detection
- Compliant log management

LogDNA Products

- Real-time Alerts
- SOC 2 Compliant

LogDNA is a centralized log management solution that empowers DevOps teams with the tools that they need to develop and debug their applications with ease. LogDNA's innovative features put users in control of their data, allowing them to gain valuable insights from their logs. To learn more, visit logdna.com or click here for other inquiries.