

The Ingeniux Technical Content Platform

THE AGILE PLATFORM FOR
WEB EXPERIENCE

Craft digital experiences that elevate customer success and return true content ROI.

The Ingeniux Technical Content Platform

Technical content is no longer relegated to the IT or support teams in an organization. It's a cornerstone of customer experience, providing a wealth of information that enables customers to resolve their own issues and businesspeople to support customers more quickly.

Ingeniux provides a unified technical content publishing platform. It aggregates technical content across the enterprise and allows you to intelligently deliver content to all your customer touchpoints – your website, mobile app, customer support portal, Salesforce community or knowledgebase.

Ingeniux CMS can serve as a middle-ware solution providing the technology to digitally-enable your technical content. Or, it can provide additional capabilities such as taxonomy and governance (editorial management) before you publish your content to another channel.

UNIFIED CONTENT HUB

Ingeniux is your unified hub for managing all your content, from technical documentation to digital assets and media, to marketing.

DYNAMIC DELIVERY

Ingeniux provides personalized and dynamic content delivery for technical content. Tailor your experience to fit each visitor and venue.

CONTENT API

Deliver In-App content without changing your application build process. Ingeniux delivers content with a REST API that fits your development model.

Create, Curate, Orchestrate DITA and Tech Docs

Create or import DITA and other formats, apply meta data for content intelligence, and easily deploy content to any channel.

Ingeniux Technical Content Publishing Features

ANY CCMS OR SOURCE

Ingeniux integrates with all leading CCMS and imports HTML, Word, and Markdown. Add Ingeniux to your content pipeline to turn on digital content delivery.

INTEGRATION WITH OTHER PUBLISHING SYSTEMS

Ingeniux can connect and share content with a wide range of third-party solutions, including Salesforce Knowledge and Communities

EDIT DITA AND XML

Ingeniux has inline XML editing and supports the Oxygen Web Author. You can edit docs, topic maps, and metadata right from the CMS Web Client.

SSO, PERMISSIONS, ACCESS

Ingeniux provides robust permission and access management capabilities that you can apply to technical content ingested into the Ingeniux CMS.

SEARCH AND DISCOVER

Help your customers find the info they need. Ingeniux InSite Search creates topic-driven, Boolean, and faceted experiences to guide customers to success.

IN THE CLOUD OR ON PREMISES

Ingeniux CMS is available as SaaS, or an on-premises application. The managed hosting solution enables companies to accelerate growth and scale operations while controlling costs and reducing IT infrastructure support risks.

Why Ingeniux

With Ingeniux CMS, you can craft digital experiences that elevate customer success and return true content ROI.

Use Ingeniux to manage and deploy content across the entire organization, from Marketing to HR. Build Websites, Intranets, Customer Portals, Knowledge Bases and Technical Documentation hubs all with the same platform.

We empower the world's leading companies, associations, universities, government organizations, and non-profits to craft engaging digital content that resonates with customers and community members.

See what's possible.

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