How iFLY Toronto reduced time spent on employee scheduling

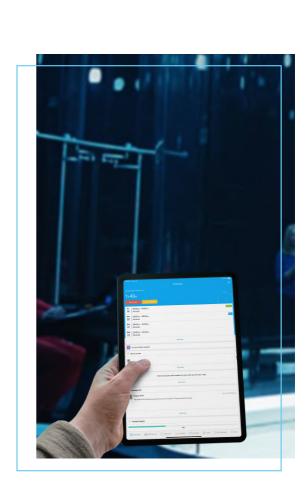| **70**	**1h 30min**	**No more scheduling errors**
employees	saved with Humanity	biggest reason for loving Humanity

iFLY began with the dream of flight. While working on his solo skydiving certification at an indoor wind tunnel, the owner of iFLY Toronto discovered his love for bodyflight and wanted to give others the opportunity to fly. First-time and repeat flyers flocked to the business and they soon expanded to a second location to meet demand. Today, the company flies over 40,000 people each year.

System hiccups cause stress, misscheduling, and delays

iFLY Toronto's prior employee scheduling process relied on Excel and manual re-entry of data into its proprietary flight booking software. Updating and redistributing schedules was time-consuming and complex. The staff had limited access to the latest scheduling information and lacked advanced notice when they were scheduled to work at a different location.

As the business grew, the team grew tired of double data entry and human error and started looking for a new scheduling solution that could be easily integrated with its client booking software.

More air time, less turbulence

Since implementing Humanity, iFLY Toronto reduced time spent on employee scheduling from 2 hours to 30 minutes a week. The integrated system eliminated scheduling discrepancies and the mobile application empowered employees to take control of their working hours and shift trades. Humanity's cloud-based dashboard serves as a quick reference tool to locate iFLY Toronto's employees who travel between the two facilities.

Operations manager Genny Guérin is now able to track and differentiate sick and vacation time with the customized categories entered into the reporting section.

Aside from assigning shifts, Humanity simplified other workforce management processes as well. The HR department has seen benefits from Humanity's Training module, that helped them streamline the onboarding process for new hires.

The results

Decreased time	**Eliminated scheduling conflicts**	**Increased tracking**
spent on scheduling by 75%	and overbooking issues	and accuracy of sick leave and vacation reporting