



# Payments & Collections **Solution Guide**

## Transforming the Landscape of Benefits Delivery

### Key Challenges of Making Payments For Furloughed & Displaced Employees

- Temporarily displaced employees, such as those on FMLA, furloughed or retired, are not able to access their payroll to pay for key services such as mortgages, 401K loan repayments and other mandatory services.
- This leaves the employer to deal with frustrated employees, dependents, and retirees who fear lapsing on their benefits policies and financial obligations.

### What's Unique about EverythingBenefits' Payments & Collections Solution?

Our solution facilitates collection and remittance of payments from furloughed employees for mandatory services. It allows individuals who are unable to make payments through payroll to continue making payments for the necessary and mandatory services.



Quickly setup new payments to be collected with ability to specify unlimited number of services and payments as well remittance frequency.



Multi-level management to track payments from employees to employers as well as TPA fees



White label and domain repointing capability for the best employee experience



Works for any payment from any employee, retiree, or other qualified participant

### TOP FEATURES

- **Get Up and Running Quickly:** Leverage one of our existing integrations or flexible imports to rapidly setup employee information, collection categories, amounts, and payment collection and remittance frequency.
- **Smart Workflows:** EverythingBenefits will take care of invoicing employees, collecting payments, and remitting collected amounts back to employers or to the final destination.
- **Make It Yours:** White label and domain repointing capability provide more comfortable and convenient employee experience.



Vinnie Romero,  
SVP Service &  
Operations  
@ Extensis Group

*"Thank you for the amazing job on the payment portal. Saying that you've exceeded our expectations, would be an understatement. The whole team is excited about this opportunity."*

Visit our site to read more Success Stories  
[www.EverythingBenefits.com](http://www.EverythingBenefits.com)



# IT'S WHAT'S INSIDE THAT COUNTS

**Payments & Collections** is your answer to facilitating collection of payments (arrears collections) for benefits or mandatory services from employees on reduced payroll, furloughed, or on leave so that they will no longer fear lapsing on their policies and other financial obligations. The solution lets you stay on top of every aspect of payments and collections with real-time continuous and proactive updates.

- 1 Real time monitoring of the payments and collections
- 2 Real-time graphics display the status of all payments and collections
- 3 Monitor current and historical activity

The screenshot displays the 'Payment Collection' interface. On the left, there's a 'Main' section with a 'Payment Account' form (Status: New) and 'Contact Information' fields (Email Address For Notice, Contact Phone, Address, City, State, Zip Code, Country). On the right, there's a 'Payments History' section showing a table of transactions. Below that, there's a 'History' section showing an 'Employee Invoice' for 03/01/2020 with a due date of 03/31/2020 and an amount due of \$789.60. The interface includes a search bar at the top and a 'System Admin' link on the right.

## WHAT TO EXPECT

EverythingBenefits proudly supports over 10,000 organizations in simplifying their employee benefits through AI and automation. Here's what you'll love:



**No-sweat integration.** Expect to be up and running quickly! Our solution works on top of almost any tech.



**Proactive Tech.** Our technology is proactive and non-disruptive. Expect to save time and never miss a thing.



**Short Learning Curve.** Our intuitive platform will make you an expert in no time.



WE'D LOVE TO AUTOMATE YOUR BENEFITS!

Schedule a DEMO to see it in real size!

[bizdev@everythingbenefits.com](mailto:bizdev@everythingbenefits.com)

## ABOUT US

EverythingBenefits is a tech company uniquely positioned to make it easier for employees to consume benefits, while providing employers faster and bigger return on the investment they've already made in their existing systems, processes, and relationships. Get ahead of the pack!

|                  |       |       |
|------------------|-------|-------|
| Overall          | ★★★★★ | 4.5/5 |
| Ease of Use      | ★★★★★ | 5/5   |
| Customer Service | ★★★★★ | 5/5   |

\*Reviews on Capterra

