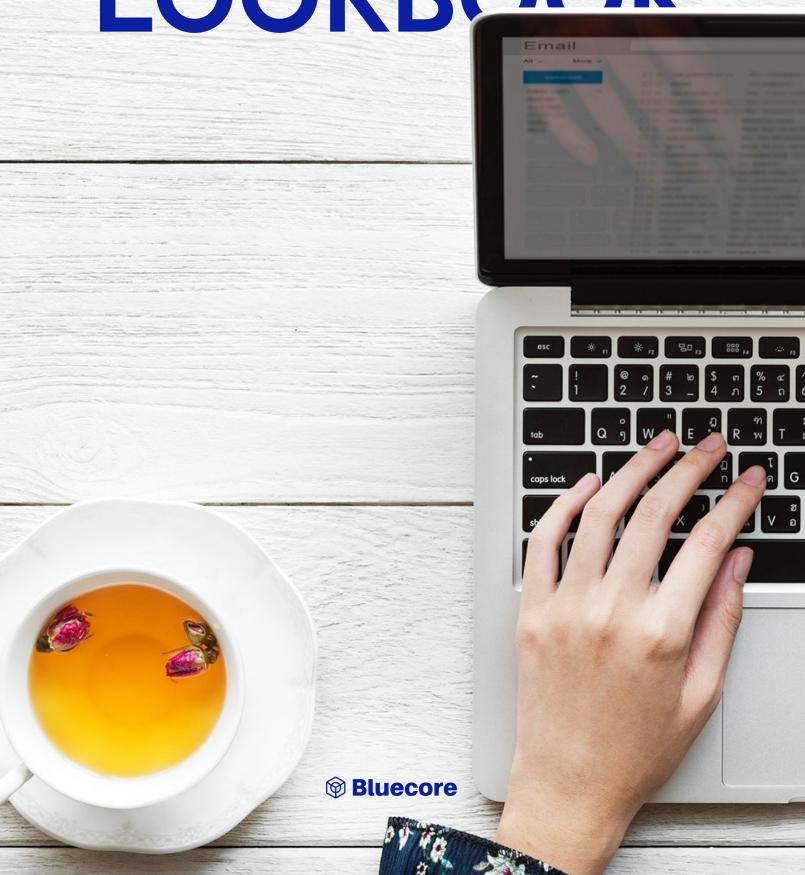
Bluecore Marketing LOOKBOKE

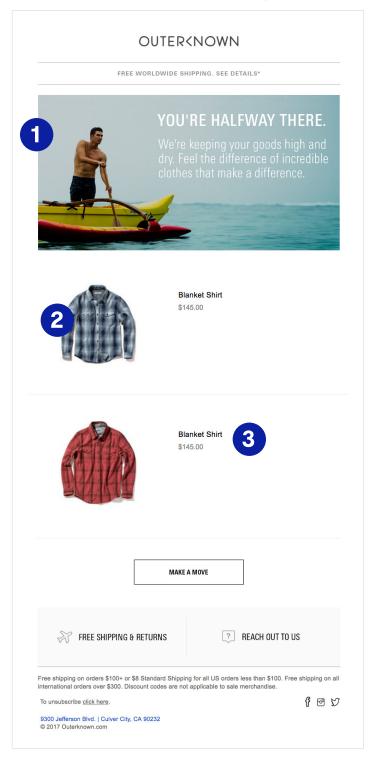


# **CONTENTS**

Welcome to the Bluecore Marketing Lookbook — a sampling of marketing campaigns launched by our retail customers that showcase the variety of ways you can engage consumers to create a truly relevant shopping experience. Enjoy!

Behavioral Triggers	3
Merchandising Triggers	12
Lifecycle Outreach	20
One Time Sends	36

# **You Dropped Something**



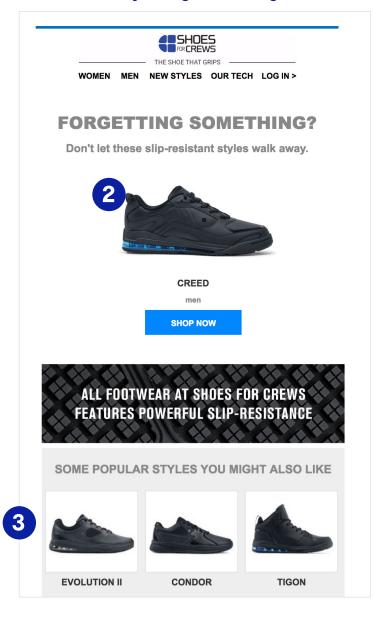
- Showcases the brand mission in a hero banner
- Resurfaces the exact products customers carted
- Includes price details for featured products

#### Good news, we saved your cart



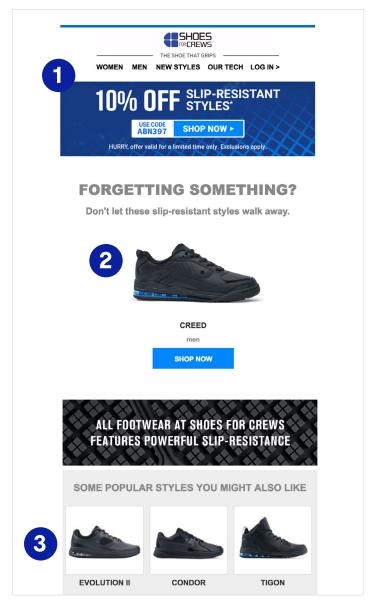
- 1 First of three cart abandonment touches
- Resurfaces the exact products customers carted
- Showcases three recommended items based on what customers carted

#### Did you forget something?



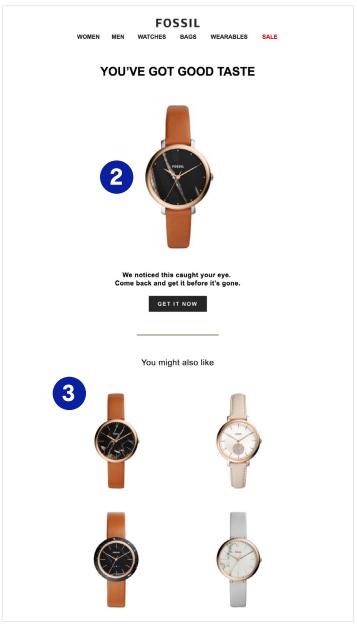
Subject Line

#### Did you forget something?



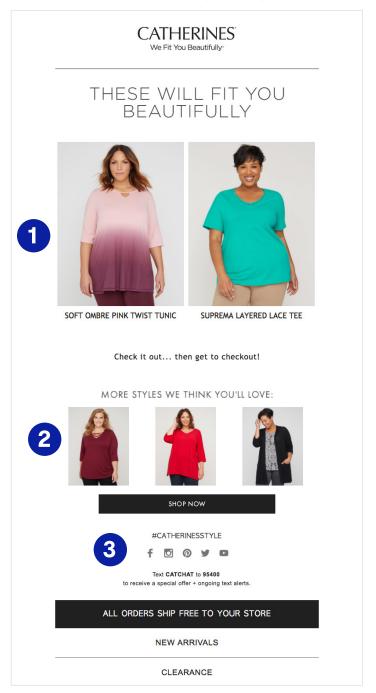
- Tests engagement based on whether or not a discount is present
- Resurfaces the exact products customers carted
- Showcases three recommended items based on what customers carted





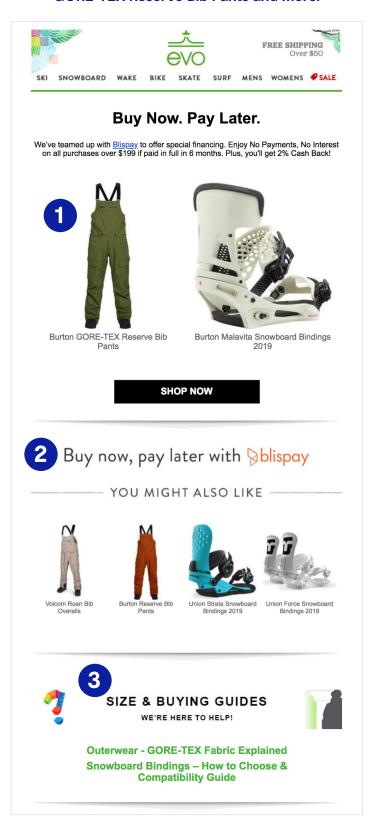
- Features product name in the email subject line
- Resurfaces the exact products customers browsed
- 3 Showcases four recommended items based on common co-view patterns

# We picked this out just for you...



- Resurfaces the exact products customers browsed
- 2 Showcases three recommended items based on common co-view patterns
- Includes a hashtag and text message offer designed to get shoppers to engage on additional channels

# Buy Now. Pay Later. Get the Burton GORE-TEX Reserve Bib Pants and more.



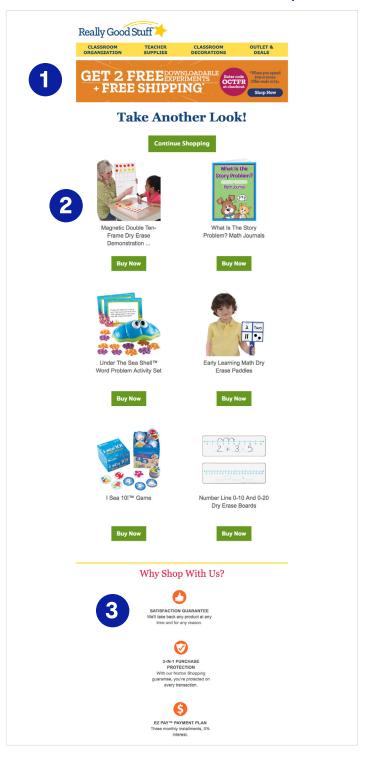
- Resurfaces the exact products customers browsed and recommended items based on best sellers from the same category as the abandoned product(s)
- Includes an offer powered by Blispay to finance higher-priced items
- Features a unique size and buying guide based on the abandoned product(s)

#### **Baby Come Back**



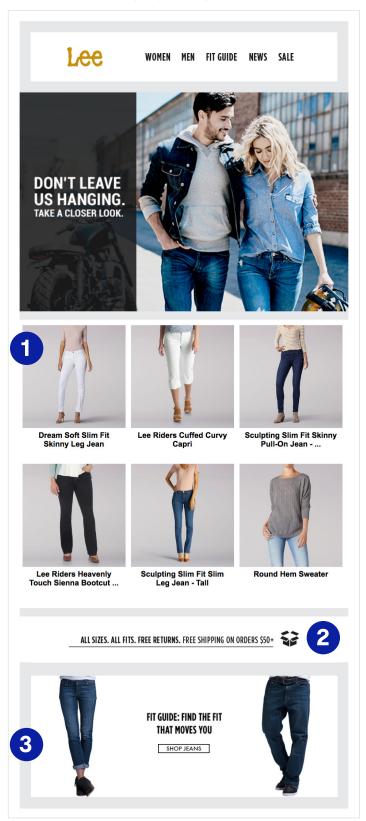
- Resurfaces products that match shoppers' search activity
- 2 Includes details on any pricing changes to those products
- Features recommendations for new products customers might like based on their search

#### Take Another Look & Find It - We'll Help You



- Features an offer for free shipping and add-ons for customers who make a purchase
- Resurfaces products that match shoppers' search activity
- Includes details on customer guarantees offered, including shopper protection and payment plans

# We thought you might like these



- Resurfaces products that match shoppers' search activity
- Highlights the company's shipping and return policy
- Features a fit guide to help shoppers find the perfect fit

#### New arrivals - selected just for you

# Timberland 48

MEN WOMEN KIDS SALE FIND A STORE

FREE 3 DAY SHIPPING + Free Returns\*

# **NEW ARRIVALS TO LOVE**









Men's Elements Collection "Water" 6-Inch Waterproof Boots

Men's 6-Inch Premium Waterproof Boots

Men's 6-Inch Premium **Waterproof Boots** 

#### OTHER THINGS YOU MIGHT LIKE







Men's 6-Inch Premium Waterproof Boots

Men's 45th Anniversary Heritage 6-Inch Waterproof Boots

Men's 6-Inch Premium







#### **FOLLOW US**

# ¥ ☑ t □ @

\*Free returns are subject to certain restrictions; see website for details. Free 3-day shipping on all orders at timberland.com in the U.S. only. Free 3-day shipping not valid on orders shipping to Alaska or Hawaii. Valid on in-stock merchandise only; not valid on prior purchases. Timberland reserves the right to cancel orders arising from pricing, promotions, or other errors. Void where prohibited.

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- Showcases new products from categories in which shoppers have previously demonstrated an interest
- Features three related product recommendations based on common co-view patterns
- Includes links to refer a friend and find a store nearby

#### It's always time for something new!





Medium Craft Pinecones 12 Pcs.

\$3,44

#### more new products







Angeles Value Line™



Activity Table, 11" - 15"

® 48" Square



Colorations® Brawny Tough Machine Washable Sleeveless Child's Smock

\$7.95

\$135.35

Multi-Section Storage

Leg Height - Blue/Black \$241.52

Activity Table, 15" - 24" Leg Height - Maple/Black \$241.52

free shipping on everything



Code SHIPPING required at time of order. Not valid with any other discounts, offers or promotions. Exclusions may apply. Offer valid until 12/2/18.













Shipping is free on stock merchandise over \$99 going to one location within the 48 contiguous United States, which in most cases will deliver within three business days via UPS ground. \$99 minimum order required after discount.

Items that have a truck 👫 in the description cannot be used to reach the \$99 level and do not qualify for free shipping. Instead, 15% of the merchandise total will be added to the order for shipping, regardless of your order total.

For all shipments to destinations outside the 48 contiguous United States, including APOs, additional freight charges will apply. Some items cannot be delivered to those destinations. Please call (800) 627-2829 for more information.

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Discount School Supply®

20 Ryan Ranch Rd

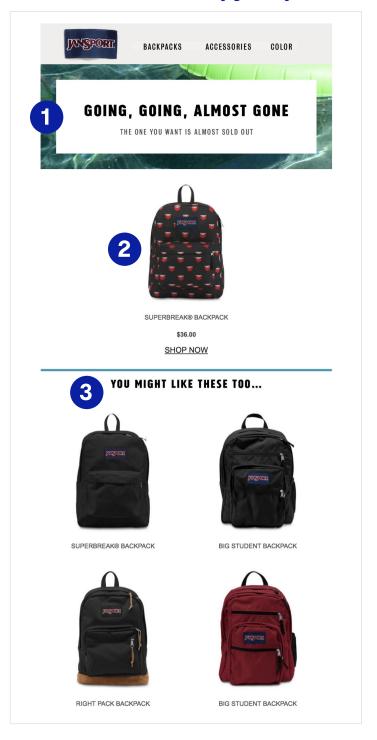
Monterey, CA, 93940 USA

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- Showcases a new product from a category in which shoppers have previously demonstrated an interest
- Includes additional product recommendations based on new arrivals
- Features a seasonal banner with a limited time free shipping offer to create a sense of urgency

Subject Line

### Get these before they get away

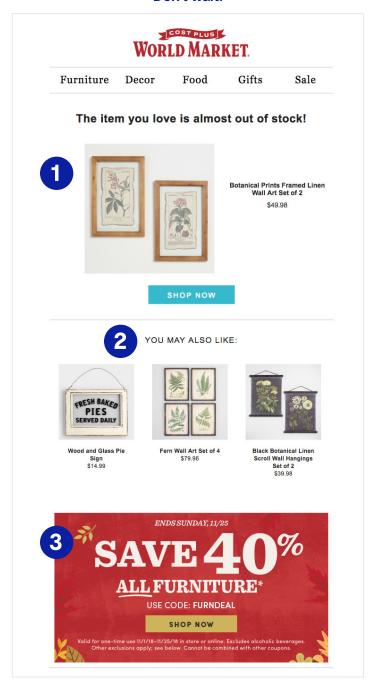


- 1 Features a banner that creates a sense of urgency to buy now before items go out of stock
- Resurfaces the exact items customers demonstrated an interest in that is running low on inventory and alternatives they might also like
- Includes additional product recommendations based on best seller

# **MERCHANDISING TRIGGERS**

Subject Line

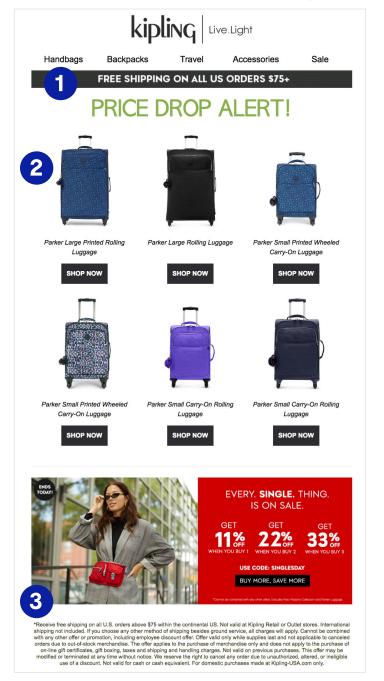
# Oh no! An item you love is almost out of stock. Don't wait!



- Resurfaces the exact item customers demonstrated an interest in that is running low on inventory
- Peatures alternative products they customers might also like
- Includes a banner promoting a seasonal sale

MARKETING LOOKBOOK

# New price drop alert! Act fast before it's gone!



- Highlights the company's shipping policy
- Features products that have recently decreased in price
- Includes a special offer for customers who make a purchase over \$75 as an enticement to increase spend per customer

### Same pair. Lower price. Have another look!

Price drop alert: The MODI Sport Flip you liked has a new lower price



# YOU WINDOW-SHOPPED. WE PRICE DROPPED.

Why not take another look?



2

MODI Sport Flip Was \$34.99 Now \$21.99

SHOP

#### HERE ARE MORE ITEMS YOU MIGHT LIKE:







Ralen Fuzz-Lined Clog



Blitzen Luxe Convertible Clog

SHOP

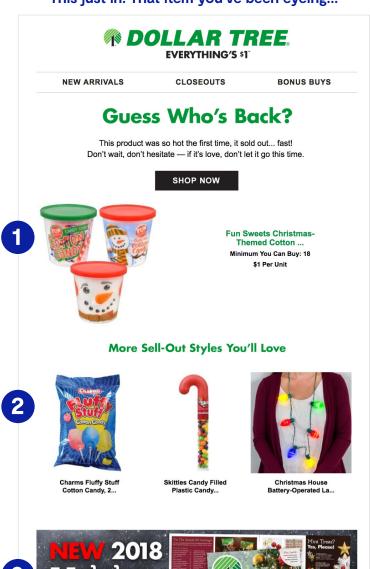
SHOP

SHOP



- Tests engagement based on a static subject line versus one that dynamically pulls in the product name
- Features a product that shoppers have engaged with or have a predicted affinity toward that has recently decreased in price
- Features a hashtag and user-generated content to get customers to engage on other channels

#### This just in: That item you've been eyeing...



- Features products that shoppers engaged with or have a predicted affinity toward that were sold out and are now back in stock
- Recommends other best sellers from the same category
- Includes a banner promoting new products in store to get customers to visit their local store in person

VIEW CATALOG >

#### Still want it? It's back!



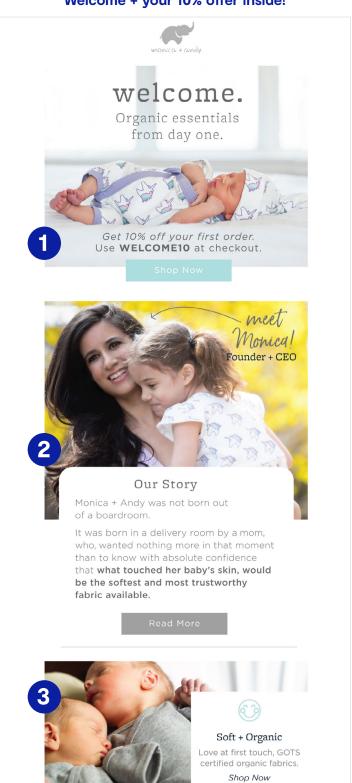
Subject Line

#### Still want it? It's back!



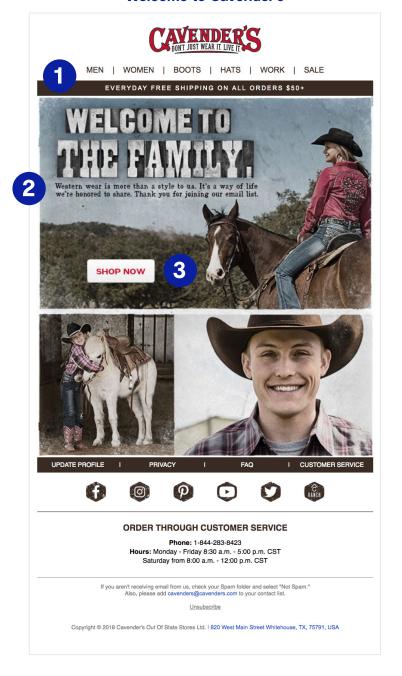
- Includes a banner announcing the return of previously out of stock items and A/B tests the value of including a coupon code
- Peatures products that shoppers engaged with or have a predicted affinity toward that were sold out and are now back in stock
- Recommends other products based on common co-view patterns

#### Welcome + your 10% offer inside!



- Highlights a welcome offer of 10% off customers' first purchase
- Peatures background information about the company and its values to create a connection with the brand
- Includes call outs to shop specific product lines

# Welcome to Cavender's



- 1 Highlights the company's shipping policy
- Includes a welcome message for new subscribers that features a note about brand values
- 3 Features a clear call-to-action to shop now

0

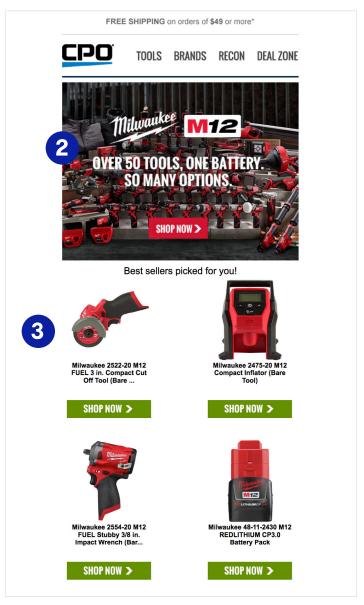
Subject Line

# Best Selling Milwaukee M18 Tools Picked For You!

FREE SHIPPING on orders of \$49 or more\* CPO TOOLS BRANDS RECON DEAL ZONE OVER 125 TOOLS. ONE BATTERY. SHOP NOW > Picked just for you! Milwaukee 48-11-1850 M18 18V REDLITHIUM XC5.0 Extended Capac... Milwaukee 2727-21HD M18 FUEL 16 in. Chainsaw Kit SHOP NOW > SHOP NOW > Milwaukee 48-11-1812 M18 REDLITHIUM HIGH OUTPUT HO12.0 Batte... Factory Reconditioned Milwaukee 2760-80 M18 FUEL SURGE 1/4 i...

Subject Line

Best Selling Milwaukee M18 Tools
Picked For You!



- Uses a targeted subject line and messaging based on customers' affinity for certain product lines
- 2 Features a banner that clearly promotes the targeted product line
- 3 Includes personalized recommendations based on best sellers in the targeted product line

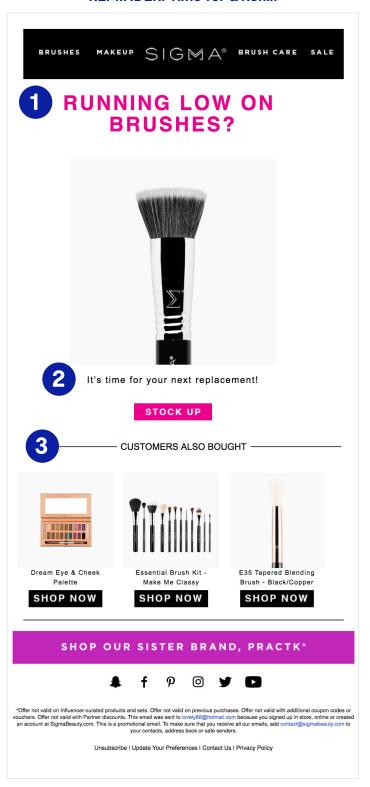
#### **Almost Out of Your SkinCeuticals?**



- Sends to customers at the time when they are most likely to make their next purchase based on their individual buying cadence
- Features a reminder to restock on previously purchased item(s)
- Includes additional recommendations based on best sellers in the same category

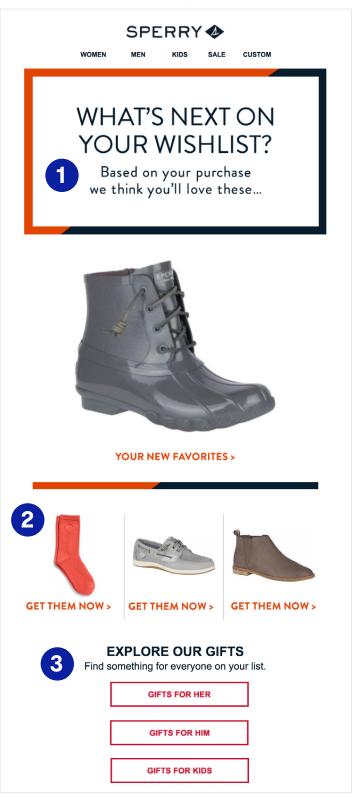
23

#### **REMINDER: Time for a Refill!**



- Sends to customers at the time when they are most likely to make their next purchase based on their individual buying cadence
- Features a reminder to restock on previously purchased item(s)
- Includes additional recommendations based on best sellers

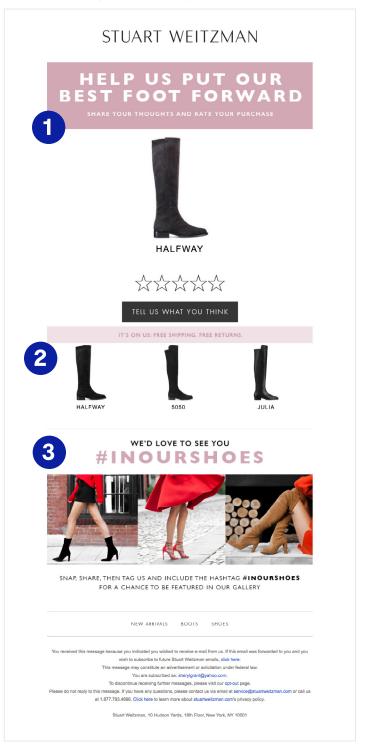
#### What's next on your wishlist?



- Reminds customers that they recently made a purchase
- Peatures personalized product recommendations based on each customer's recent purchase
- Includes links to curated gift guides to entice shoppers to expand their purchase behavior across categories

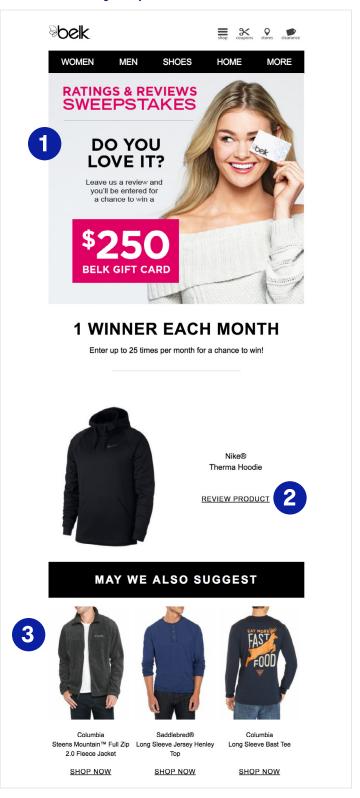
MARKETING LOOKBOOK

# What do you think of your fab new shoes?



- Asks customers to leave a review for their recent purchase and shows the exact product customers purchased
- Includes recommendations for products based on common co-purchase patterns
- Features a hashtag so customers can engage with the brand on social media, plus user generated content for inspiration

### Review your purchase & enter to win



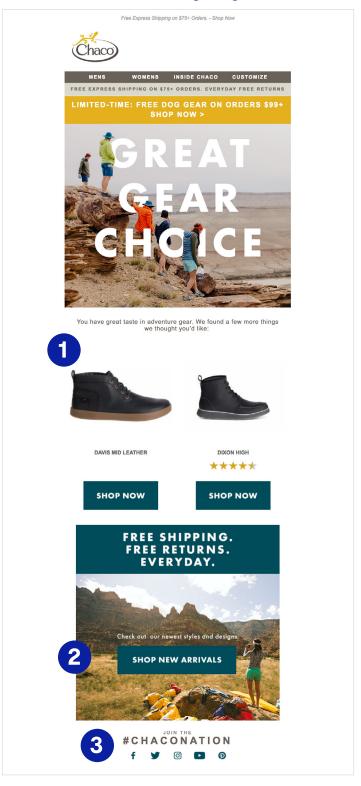
- Features a ratings & review sweepstakes to entice customers to leave a review
- Asks customers to leave a review for their recent purchase and shows the exact products customers purchased
- Includes personalized product recommendations based on common co-view patterns

#### Handpicked just for you!



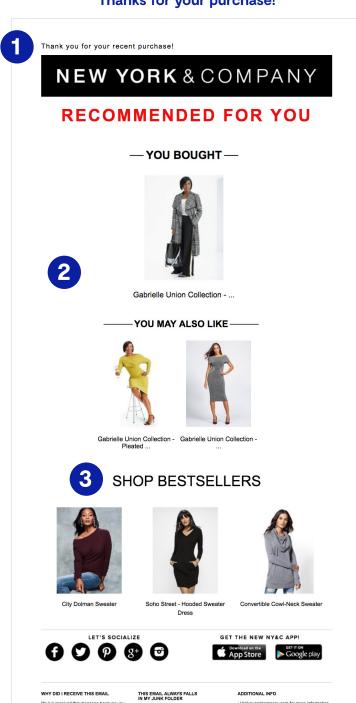
- Features personalized product recommendations designed to get customers to shop in new categories in order to increase loyalty
- Recommends additional best selling products
- Includes a note about how to get the most out of the featured products

#### Check out more great gear



- Features personalized product recommendations designed to get customers to shop in new categories in order to increase loyalty
- Makes it easy for customers to shop new arrivals
- Includes a hashtag to encourage shoppers to engage on social media

#### Thanks for your purchase!

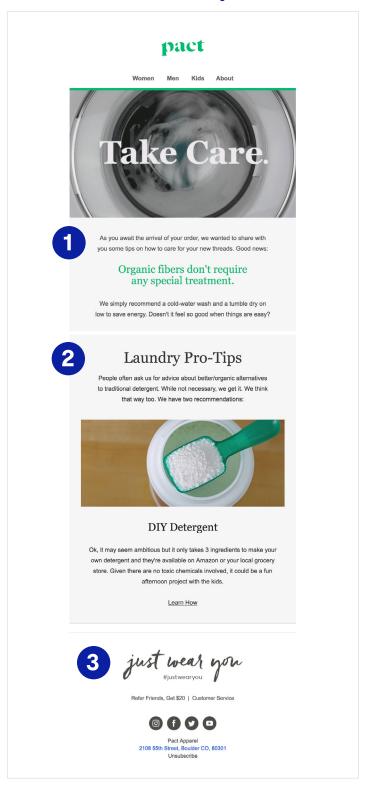


- Thanks customers for their recent purchase
- Resurfaces the exact products customers bought and recommendations for other items based on that purchase
- Features three best sellers for additional product recommendations

If you've received this email from a friend you can subscribe and hear it first.

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#### Additional info about your order



- Sends days after customers make a purchase as part of an educational post purchase series
- Peatures tips on how to take care of Pact's organic clothing when washing items
- Includes a hashtag to encourage shoppers to engage on social mediaw

#### Championship recommendations just for you

Get the Look the Pros Wear? Shop Now



Apparel

#### FREE SHIPPING ON U.S. ORDERS OVER \$99\*



More apparel to go with your Men's Long Sleeved Stretch Windshirt...







Youth Callaway Mapped Color Block ... \$55.00



Youth Callaway Micro Hex Polo











FREE SHIPPING ON U.S. ORDERS OVER \$99\*

\*FREE SHIPPING ON U.S. ORDERS OVER \$99

Offer valid through 11:59pm (PST) on December 31, 2018, only on www.callawayapparel.com. This free shipping with an order over \$99 offer is good for standard shipping within the continental United States to the first shipping address in your online order. If you choose rush shipping, additional charges may apply. This offer is not applicable to previous purchases. Offer is non-transferable to any other purchases. This offer is valid only for online purchases from www.callawayapparel.com. Not valid at any specialty or department stores. This offer is subject to change without notice.

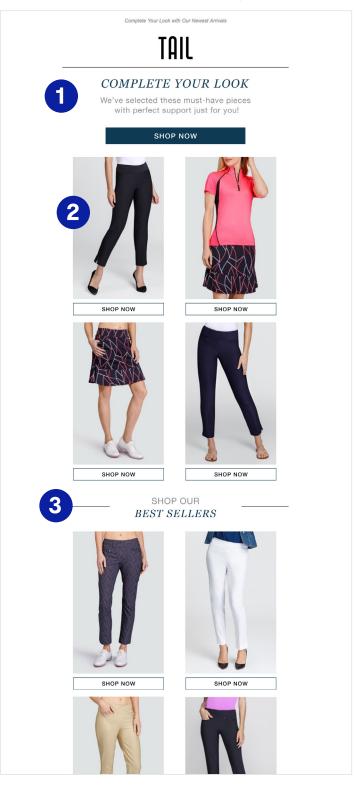
If you have any questions, please call 1 (877) 496-7043 or visit our Customer Support Center online for further assistance.

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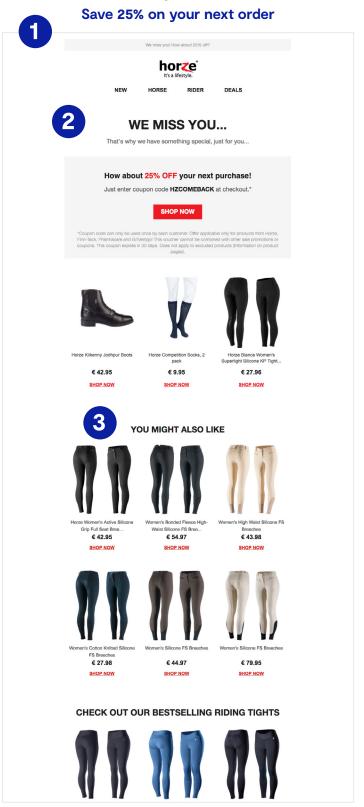
This email was sent by: Callaway Apparel 3000 NW 107 Ave Miami, FL 33172

- Reminds customers of the exact product they bought
- Peatures personalized product recommendations to go along with each customer's recent purchase
- Includes a hashtag to encourage shoppers to engage on social media

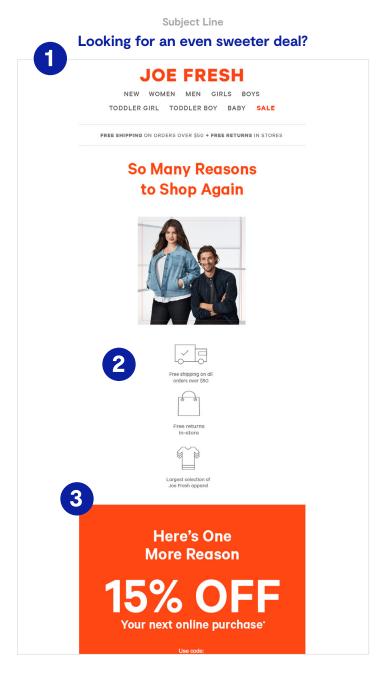
# Thanks for shopping

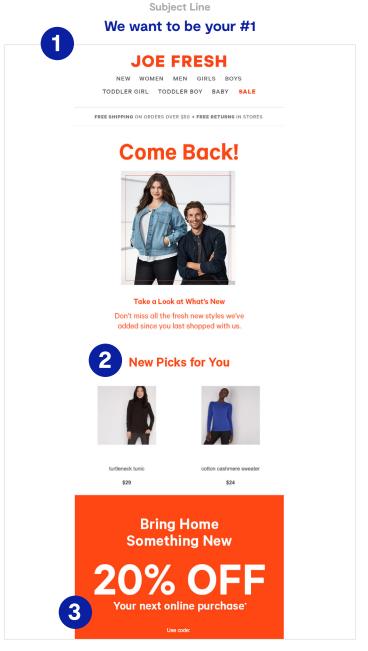


- Encourages customers to get the full look by adding on to their recent purchase
- Peatures personalized product recommendations to go along with each customer's recent purchase
- 3 Includes additional recommendations based on best sellers



- Sends to customers who have strayed from their individual buying cadence and are flagged as at-risk
- 2 Includes "we miss you" messaging and a special offer to get customers to return
- Features personalized product recommendations based on customers' past behaviors and demonstrated interests





- Sends to customers who have strayed from their individual buying cadence and are flagged as at-risk, with one email for first-time buyers and another for repeat buyers
- Gives first-time buyers reasons to shop again by reminding them of company policies around shipping, returns and payments and offers personalized product recommendations for repeat buyers
- 3 Features a unique coupon code to get customers to make another purchase, with a bigger discount for repeat buyers

### An item you liked is on sale for 1 more day



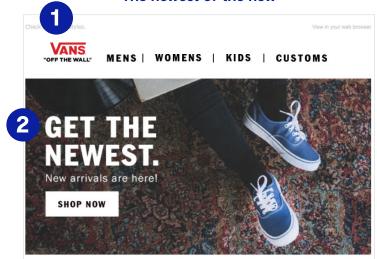
- Reminds customers about an ongoing sale that is ending soon to create a sense of urgency
- Peatures the exact sale product that customers viewed but did not purchase
- Includes recommendations for additional sale products based on common co-view patterns

# Just in! A winter-ready sweater All New Sweaters Apres Ski Cardigan Our new ski inspired sweater brings the cozy mountain vibes. Super soft, 100% organic, chunky cotton knit. Eye catching black + white geometric pattern. A shawl collar + roomy welt pockets make it extra cozy. Wood button detailing + ribbed cuffs and hem

FOLLOW US

- Sends to customers who have demonstrated an interest in the product category
- Peatures information about the featured product, including look, feel and sizing details
- Includes clear calls-to-action to shop now

#### The newest of the new









NYLON OLD SKOOL GHILLE

NYLON OLD SKOOL GHILLE

LEOPARD SLIP-ON







LEOPARD OLD SKOOL

KIDS 2-TONE LEOPARD SK8-HI ZIP KIDS 2-TONE LEOPARD SLIP-ON

#### FREE SHIPPING & RETURNS ON ALL ORDERS



#### CONTACT US

FAQ

#### FIND A STORE

\*FREE SHIPPING: Free Shipping for a single purchase of merchandise from www.vans.com for delivery in the USA, excluding Hawaii, Alaska, Puerto Rico, and any other US territories, and excluding delivery to PO Boxes and military addresses. Actual delivery times may vary. Offer valid on in-stock Vans brand merchandise only. Not valid on custom shoe orders. Not valid at any Vans retail or outlet stores. No price adjustments allowed on previous purchases. Not redeemable for cash. Not valid with any gift card purchases or other coupons, offers or discounts, including employee discounts. Void where prohibited, taxed or restricted. Offer subject to change at any time without notice.

\*\*FREE RETURNS: Vans merchandise can only be returned to a Vans company owned retail store, not through other retailers such as JCPenny or Journeys.

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Vans Inc. 1588 South Coast Drive Costa Mesa, CA, 92626

- Sends to customers with a high affinity toward animal print products
- Includes a banner encouraging customers to shop new arrivals
- Features recommendations for animal print products

### This is just what you need



It's On Us: Free Shipping. Free Returns. | View in browser.

# STUART WEITZMAN

















REASONS TO LOVE STUART WEITZMAN



Customer Service Now 24/7



Online & In-Store Exclusives





NEW ARRIVALS BOOTS SHOES

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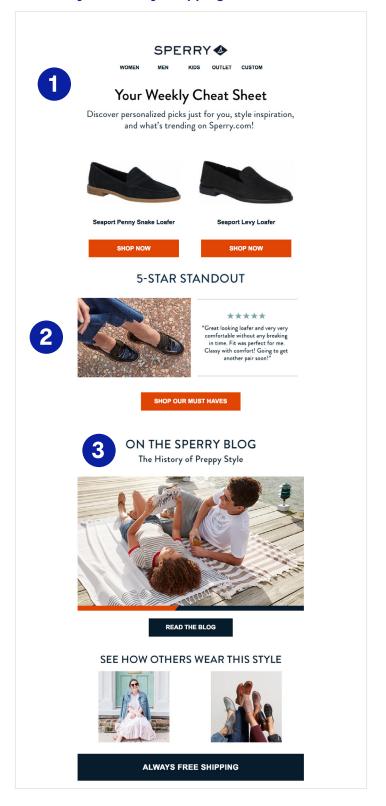
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Stuart Weitzman, 10 Hudson Yards, 18th Floor, New York, NY 10001

- Sends to customers with a high affinity toward the Nudist product line
- Features recommendations for products from the Nudist line
- Includes a note about brand promises around customer service, quality, shipping and returns

#### Sharon, your weekly shopping cheat sheet is here!



- Features personalized product recommendations based on each customer's affinity toward certain categories
- Pulls in product reviews and user-generated content from Instagram
- 3 Links to the Sperry blog for more style tips and inspiration

