

Agency Owner Moves \$10,000 to Bottom Line with AxisCare Forms

Jacob Buffington is the Owner/Director of Visiting Angels in Athens, Georgia, a home care agency providing non-medical care to seniors. Prior to using AxisCare's Custom Forms Builder, Jacob and his team used paper for all forms, from client enrollment forms to legal forms. Realizing that this process was cumbersome and time-consuming, **they needed a better way to reduce time wasted on and off the field.** They began using the form builder and transformed their operations.

THE CHALLENGE

Inefficient Client Enrollment Process

Jacob and his care team were spending hours on the field filling out paper forms for their clients. The process was cumbersome and time-consuming, taking an average of **4 hours and 15 minutes per client**, resulting in frustration for both his team and their clients. Accuracy and security of information was also in jeopardy as forms could easily be misread or misplaced.



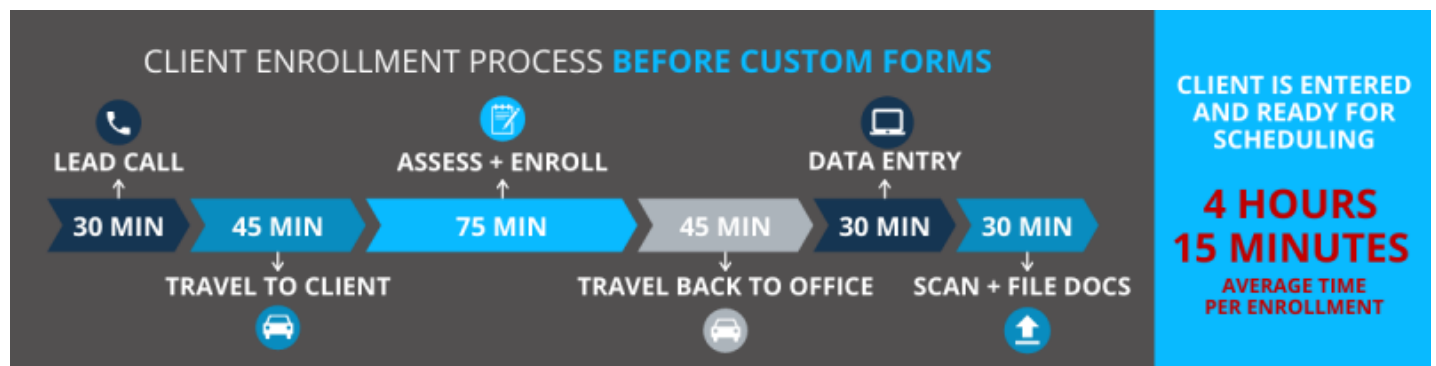
\$10,000 SAVED
In Annual Operational Costs



1.75 HOURS SAVED
Per Enrollment



100% Compliance
During State Audits



“Paper forms were slowing us down – we knew we needed a way to streamline our operations.”

Jacob Buffington, Owner/Director

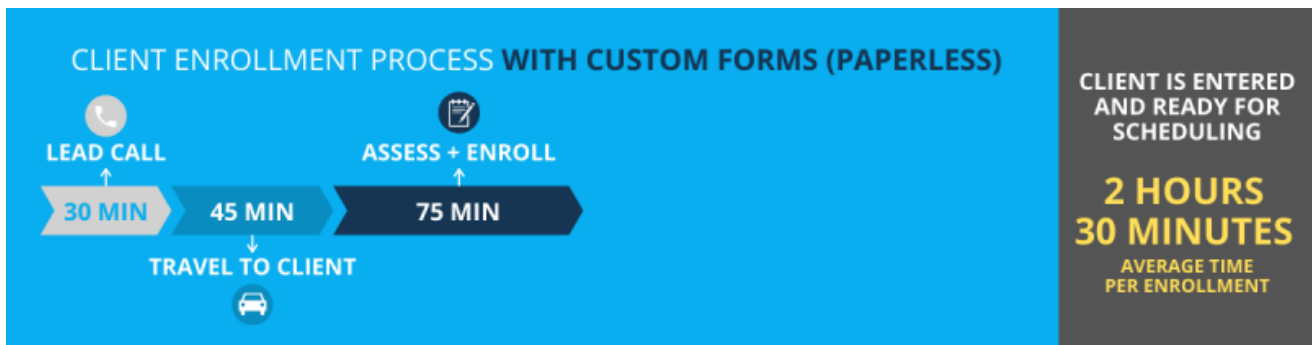


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THE SOLUTION

Real-Time Data Entry with Custom Forms

When AxisCare rolled out their Custom Form Builder, Jacob and his team began working with AxisCare's support team to implement the new forms. Custom Forms enabled Jacob's team to **enter information in real time on their devices**, streamlining operations and greatly decreasing client enrollment time.



AxisCare's Custom Forms allowed Jacob and his team to:

- Create any custom form they needed, for both clients and caregivers
- Fill out forms on the field, populating the information right to the client's AxisCare profile
- Ensure their forms were secure and their process was HIPAA compliant
- Capture e-signatures at the visit, alleviating the need for scanning documents

"The signature feature was a huge game changer for us. It made the whole process more efficient, for my team and our clients!"

Jacob Buffington
Owner/Director

THE RESULTS

Improved Efficiency Across the Board

Using AxisCare's Custom Forms, Jacob and his team saw improved efficiency across the board, from onboarding to client check ups to audits. After seeing great success using custom forms for their enrollment and assessment forms, they went totally paperless with their nursing forms and now **save an average of >380 hours/year on nurse assessments and supervisory visits.**



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